

Visiting hours currently 9am to 11am and 1pm to 4pm every day including weekends and public holidays

Dear residents and representatives,

Spring finally seems to be emerging from the depths of what has been a cold and wet winter. It's lovely to see the blossoms on the trees again and some warm weather finally breaking through.

It is a great time of year for residents to get out on family visits and day trips. Under current SA Government regulations residents are permitted to leave their care home whenever they choose and, with the uncertainty of potential lockdowns that may arrive in the future, it would be a good time to plan an outing with your family member to enjoy some Spring sunshine.

Last week we updated our QR Codes at our reception points in accordance with SA Government requirements and our staff are now also required to use QR Codes when they enter each day for work. Please remember to QR Code in when you arrive for visits and to use our temperature monitor to ensure your temperature is less than 38 degrees. You will also note that we have put up a poster with some key questions for you to consider before you enter. Please ensure you read these when you arrive and let reception know if any of them apply to you before you enter.

Provided none of the entry questions apply to you, you no longer have to fill in the visitor's book provided you QR Code upon entry. If you don't have a mobile phone or forget to bring it, the visitors book is still in place and you will need to sign in manually.

Please also remember that masks are required to be worn at all times when on-site. You are welcome to bring your own mask or take one of our disposable masks instead at our reception entry.

Our kiosk continues to be open 5 days per week from 9.30 am to 12.30 pm and is serving coffee and snacks daily. It is a great sheltered place with natural light to sit with your family member and enjoy a nice coffee.

We are carefully watching developments on the COVID 19 vaccine roll out nationally and within SA so that we are ready to manage whatever changes arrive as our community reaches 70% and 80% vaccination rates, noting the SA Governments recently announced plan is to open the borders once we achieve 80% double dose vaccination. We expect that even a cautious opening up will cause complexities in aged care homes, but we are excited for our residents about the possibility they may end up with a more "normal" Christmas this year than last.

We will keep our fingers crossed for good outcomes over coming weeks and continue to monitor the news daily!

Kind regards

Michael Filsell (CEO BACS)